

Downstream Development Authority of the Quapaw Tribe of Oklahoma
Supplement to Minutes dated 5/28/15.
Email Poll

Roll Call:	John Berrey, Chairman	Present
	Larry Ramsey, Secretary	Absent
	Ranny McWatters, Treasurer	Present
	Marilyn Rogers, Member	Present
	Tamara Reeves, Member	Present

An email poll was conducted on Monday June 8, 2015.

All,

Attached is the updated QClub brochure. It has been changed to add the two new card levels.

Please let me know what you think, if you have any questions, or would like to see any changes made.

Vote:

John Berrey	Yes	Ranny McWatters	Yes
Marilyn Rogers	Yes	Larry Ramsey	absent
Tamara Reeves	Yes		

4 yes, 0 no, 0 abstaining, 1 absent

Motion Carries.

RULES & REGULATIONS

1. Membership and the Q Club card are free.
2. Q Club membership is available to persons at least 18 years of age presenting a valid government issued photo identification (US or Canadian driver's license, state ID or passport from any country with vital information written in English). Refer to Universal ID Acceptance (Procedure #6320.15) for information regarding acceptable forms of ID.
3. Q Club membership enables a Q Club member to participate in promotions, special events, rewards, casino discounts and other special events and activities.
4. Q Club accounts, Q Club cards and Q Club points are non-transferable, including death, divorce, or disability. Q Club cards may be used to track play and accumulate Q Club points by the Q Club member only. A Q Club member may not share or allow any other person to use his or her Q Club card. Q Club benefits are valid only to those Q Club members who have earned them through their own individual use. Points earned by someone other than the account holder are void.
5. Q Club benefits are based on level of play on a semi-annual basis. The first half of the Q Club year runs from July 1 to December 31 of each year and the second half runs from January 1 to June 30 of each year.
 - a. The Welcome card is free to anyone that is 18 years of age or older with no points required.
 - b. To qualify for Bronze status, the Q Club member must earn 2,500 to 7,499 Q Club points.
 - c. To qualify for Silver status, the Q Club member must earn 7,500 to 14,999 Q Club points.
 - d. To qualify for Gold status, the Q Club member must earn 15,000 or more Q Club points.
 - e. The Quapaw card is free and available to all Quapaw Tribal members that are 18 years of age or older with no points required. In order to obtain the Quapaw card, the Quapaw Tribal member must show their enrollment card.

Platinum level players must maintain their current level of play as required under the Platinum criteria, for 6 months to be invited again to have the Platinum card for another 6 months. If player has not maintained the designated play level after 6 months, they will be moved to the appropriate Q Club card level based on points earned during that 6 month time frame.

Their host will notify them prior to the end of the 6 month period and let them know if they still qualify to keep their Platinum card for the following 6 months.

*Guests that have had inappropriate or disrespectful behavior towards other guests or DCR staff will not be considered for invitation into the Platinum card level. (Abusive to front desk staff, abusive towards security, etc.). Documentation and incident reports entered into the Patron Management System will be reviewed to see what their history with us has been.

6. Q Club points are awarded for tracked eligible gaming machine play and rated table play only. Q Club points cannot be earned on Q Play awarded by the casino. It is the Q Club member's responsibility to ensure that the Q Club card is accepted in the card reader when inserted into an Electronic Gaming Machine (EGM).
 - a. If the Q Club card is inserted into the EGM correctly, the

- EGM will display a green light in the card acceptor.
 - b. If the Q Club card is inserted incorrectly, the EGM will display a red light in the card acceptor.
 - c. DCR is not responsible for points not earned while card is abandoned or invalid.
 - d. Point Earning:
 - i. EGM: \$5 coin in = 1 Point
 - ii. VGT EGM/Video Poker: \$10 coin in = 1 Point
 - e. Table Play point earning is based off of Table Play Rating which is based off the player's average bet, time played, the house advantage and the average hands per hour.
7. When redeeming Q Club points at any outlet, redemption rate is: \$.01 = 1 point
 8. Unredeemed Q Club points, comps, and/or other rewards will expire after 18 months of Q Club member inactivity and the account will then be archived. If Q Club member returns after the account has been archived, a Q Club representative or Cage representative will unarchive the account. Points, etc. will not be returned to the account.
 9. All Q Club points are subject to review and verification. Management reserves the right to adjust account status, points or Q Play due to computer error, machine malfunction, operator error, fraud, non-payment of services or misuse of the Q Club card.
 10. Use of the Q Club card constitutes acceptance of the Q Club rules and conditions and all applicable laws, rules, and regulations of the Quapaw Tribe of Oklahoma.
 11. Each Q Club member must select a 4-digit Personal Identification Number (PIN) in order to use the card for accessing free gaming machine play or other Q Club member benefits.
 12. A Q Club member's PIN is not to be shared with any other person. It is the responsibility of the Q Club member to keep his or her PIN confidential and secure. Q Club members are responsible for any activity on their Q Club account when the account is accessed using the PIN.
 13. If a Q Club member enters an incorrect PIN number three (3) times, the account will lock automatically and the Q Club member will be unable to access his or her free gaming machine play or other benefits until the card is reset. To reactivate the card, the Q Club member must appear in person with valid government issued photo identification at the Q Club or at the Cashier Cage when Q Club business operations are closed.
 14. DCR is not responsible for lost or stolen Q Club cards, including any resulting misuse of the card or its benefits. Q Club members are responsible for promptly notifying the Q Club if a card is lost or stolen.
 15. DCR is not responsible if a Q Club member leaves his or her Q Club card in a machine unattended while the PIN is still active.
 16. All Q Club transactions must be performed by a Q Club representative or Cage representative only and require valid photo identification. Platinum member's transactions will be performed by the Player Development department. Q Club account information can be made available to the Q Club member by telephone or e-mail by the Q Club Supervisor or above after verification of the guest.
 17. DCR reserves the right to deny application for membership or terminate membership at any time in its sole discretion.
 18. No person who has been placed or has placed themselves on the list of individuals excluded from DCR shall be eligible for Q Club membership or any associated benefits.

19. DCR reserves the right, in its sole discretion, to confiscate the Q Club card and terminate a Q Club member's membership and all associated benefits for violating Q Club rules and conditions, misusing the Q Club card or Q Club points, or engaging in any fraud, misrepresentation, or any improper or unlawful conduct.
20. Q Club cards at all times remains the sole property of DCR and must be returned upon request of DCR. The Q Club card and Q Club member benefits are void where prohibited or restricted by law. DCR reserves all rights and may alter or cancel this program at any time, for any reason, with or without notice.
21. Winner(s) are responsible for all applicable taxes. Winners will receive a W2-G and/or a 1099 tax form, when applicable, provided by Downstream Development Authority, dba Downstream Casino Resort, as a governmental enterprise of the Quapaw Tribe of Oklahoma (O-Gah-Pah).
22. Any patron with a dispute resulting from Game Play or in accordance with any Promotion or Event may file a Prize Claim with the Quapaw Tribal Gaming Agency, following the process available at the Casino Cage or at the Q Club.
23. A current copy of the official Q Club rules is available upon request at the Q Club counter. Q Club Rules and Conditions are subject to change at any time with or without notice. Continued participation in the Q Club program constitutes the Q Club member's acceptance of any amendment to the Rules and Conditions of membership whether or not the Q Club member was notified of any revision.
24. DCR is a governmental enterprise of the Quapaw Tribe of Oklahoma, a federally recognized sovereign Indian nation. The Q Club shall be operated in accordance with all applicable laws and regulations of the Quapaw Tribe and the United States, the terms and conditions of the Tribe's gaming compact with the State of Oklahoma, and all DCR house rules. Any individual's acceptance of membership in the Q Club and/or use of the Q Club card shall constitute a voluntary and affirmative consent to the civil jurisdiction of the Quapaw Tribe of Oklahoma (O-Gah-Pah) and to the laws of the Quapaw Tribe with respect to all aspects of such membership, and, further, such membership and/or use of the Q Club card shall constitute a waiver of the right by a Q Club member to request a change of jurisdiction or venue to any other court or agency other than those of the Quapaw Tribe, and further, such membership and/or use of the Q Club card shall comprise a stipulation, agreement, and consent that any claim or litigation commenced by the applicant or Q Club member shall be brought exclusively in the courts or administrative agencies of the Quapaw Tribe as the proper and convenient forums.

DOWNSTREAM CASINO RESORT



69300 East Nee Road | Quapaw, OK 74363
1-888-DWNSTRM (396-7876) | downstreamcasino.com

THE Q CLUB

DOWNSTREAM CASINO RESORT



TWO CASINOS, ONE CLUB,
ONE CARD



THE Q CARD

GREAT BENEFITS EVERY TIME YOU PLAY!

BENEFITS
7/1 - 12/30 • 1/1 - 6/30

	 0-2,499 POINTS	 2,500-7,499 POINTS	 7,500-14,999 POINTS	 15,000+ POINTS	 BY INVITATION ONLY. MUST REQUALIFY EVERY 6 MONTHS
Free Table Game Ante	X	X	X	X	All the benefits of the Gold tier plus more! See VIP Services for details
Monthly Newsletter* ***	X	X	X	X	
Birthday Gift	X	X	X	X	
E-Mail Offers***	X	X	X	X	
RV Park Specials*** (Pool access upon request)(Max 4 guests)	1 free night/ \$25 thereafter	2 free nights/ \$25 thereafter	3 free nights/ \$25 thereafter	4 free nights/ \$25 thereafter	
Eagle Creek Golf Club (Card member must accompany guest)	\$5 off rack rate	\$10 off rack rate	1 free round (Mon-Th) \$15 off Fri - Sun & Holidays	1 free round per week with 1 accompanied guest	
Points for Gas	X	X	X	X	
Complimentary Valet Parking***	\$4.00	\$3.00	X	X	
Née Spa Discount		10%	15%	20%	
Eagle Creek Golf Club (Apparel Only)		10%	15%	20%	
Downstream Gift Shop Discounts*** **** (Includes Show Tickets)		10%	15%	20%	
Q Store Merchandise Discounts**** ***		10%	15%	20%	
Restaurant Discount at Downstream (Food Only)** ***		10%	Comp based on play or 15% off	Comp based on play or 20% off	
Free or Discounted Hotel Rooms* ***		X	X	X	
Invitations to Entertainment Events* ***		X	X	X	
Invitations to Special Events*			X	X	
Special Event Seating* ***			X	X	
Q Store Gas Discount*** (Does not include diesel)			2 cents per gallon	3 cents per gallon	
Invitations to VIP Parties*				X	
Friends & Family Discounts for Convention Bookings*** * Disc. varies by event type				X	
Access to VIP Lounge* ***				By invitation	
Yearly Vacation Offers*			By Invitation	By Invitation	
Use of Spring Valley Anglers Membership for Fly Fishing (Additional charges may apply)*			By Invitation	By Invitation	

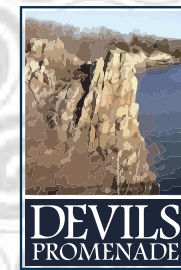
*Based on utilization of Q Club card and rated play **May not be used in conjunction with other offers ***Downstream Casino only

****Discount does not apply to alcohol, tobacco products or state lottery products, or golf balls

**Q CLUB POINTS
CAN BE USED AT THE
FOLLOWING:**



EAGLE CREEK
—GOLF CLUB—
AT DOWNSTREAM



**POINTS CAN ALSO BE REDEEMED
AT THE HOTEL, POINTS FOR PLAY
AND THE REWARDS PROGRAM**