

Downstream Authority of the Quapaw Tribe of Oklahoma Regular Meeting
February 5, 2016

Meeting Called to Order: 2:00 pm

ROLL CALL:	John Berrey, Chairman	Present
	Larry Ramsey, Secretary	Present
	Ranny McWatters, Treasurer	Present
	Marilyn Rogers, Member	Present
	Tamara Reeves, Member	Absent

DECLARATION OF QUORUM: announced by Larry Ramsey

Jani

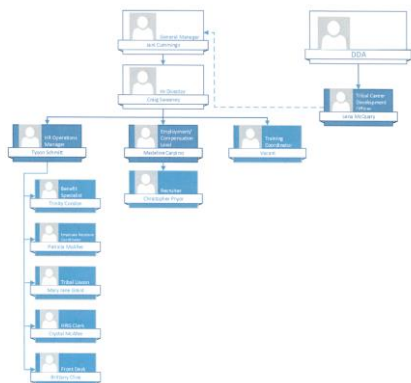
Bob B

Hotel

- Cups from standard rooms
 - Reviewed samples
 - Hot cups - \$.14 w/logo
 - Plastic cups - \$.11 no logo
 - Lids - \$.03 each
 - Consensus of the DDA to go with samples presented.
- Security at Elevators
 - At night (starting at 4pm) weekends
 - Look into it
 - At both sets of elevators

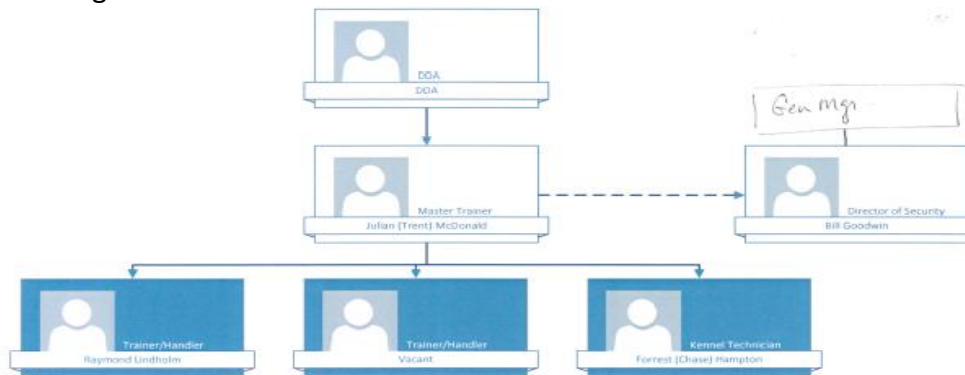
HR Org chart change

- Employment comp lead
 - Title change for lead recruiter
 - Consensus of the DDA for approval



- DDA wants Tribal Career Development Officer moved back under the HR Director

Canine Org Chart



- Consensus of DDA to approve as presented

Employee Suggestion

- Weather channel on Lover's Leap television when not open
- Consensus of the DDA

Easter Hams

- Two options presented
 - \$25 gift card
 - Ham
- DDA prefers to give out the actual hams

HR Flooring

- Four options presented
 - Hydroplank flooring - \$13,345
 - VCT - \$6,022
 - Roll carpet - \$5,977
 - Carpet Tile - \$9,218
- Consensus of the DDA to go with option 3, rolled carpet

Surveillance Update

- 2015 totals:
- 2,537 Total Reviews Completed
 - 1,030 for Security
 - 1,012 for Table Games
 - 168 for Slots
 - 131 for Finance
 - 47 for Food & Beverage
- 703 Proactive Table Game PVs
- 2,126 Various Checklists & Audits
- 137 Incident Reports
- 77,459 Daily Log Entries

- 633 Medicals
- 10,713 Table Game Fills & Credits
- 7,722 Card Changes
- 2,666 Jackpots of \$5,000+
- 683 Table Game Payouts of \$1,000+
- 1,715 Recoveries Logged
- \$180,000+ in Total Recovery Dollars
- 729 GB of Video & Pictures Saved - 21,486 Files - 11,266 Folders

Policy Updates

- Appearance Standards
 - Exceptions will be reviewed by and at the discretion of the General Manager.

Motion by DDA Secretary Larry Ramsey to approve as presented, seconded by DDA member Marilyn Rogers. VOTE: JB: y; RM: ab; LR: y; MR: y; TR: ab (3 yes, 0 no, 2 absent) Motion Carries.

PTO Carryover

- Update handbook - DDA already approved the carryover of all earned, accrued hours but the change was never made to the handbook.
- Sellback, 24 hours - subject to General Manager's approval in the event extreme circumstances require more than 24 hours be used or cashed out.

Motion by DDA Member Marilyn Rogers to approve as presented, seconded by DDA Secretary Larry Ramsey. VOTE: JB: y; RM: ab; LR: y; MR: y; TR: ab (3 yes, 0 no, 2 absent) Motion Carries.

Conduct Standards

- Guest service obligation added - Guest Service Obligation which includes assisting guests of DCR in a positive and friendly manner by smiling, greeting, engaging guests in conversation, walking (not pointing) guests to their desired location, and appropriately assisting/entertaining guests. Guest Service is an important function of all Team Members regardless if they work Front or Back of House (the expectation is the same). If someone is unsure how to best assist a guest, please gather as much pertinent information as possible (name, location and etc.,) and immediately find another Team Member who can assist.
 - Treating guests in a rude, disrespectful, unprofessional manner is not acceptable
- Should be treating team members in the same way

National Casino Marketing/PD Manager

- Additional duties
 - Assist in setting up golf tournaments as needed
 - Assist in scheduling hosted dinners with players
 - Assist in managing the daily host room block
 - Assist with managing host schedules and Paid-Time-Off
 - Organize and maintain an inventory of gift items for hosted players
 - Assists in preparing for and executing PD Hosted events on and off property
 - Assist hosts in ticket distribution at PD Events & Concerts

- Work with CRM system by loading information for host team as well as assigning tasks for the Host Team.
- Assist the Director of PD in managing the Host Team to obtain the maximum performance and increased production from each Host.
- Assist in training the host team in the latest updates and improvements in our CRM system.
- Must have sound knowledge of table games, betting limits, reinvestment strategy, Minimum and Tribal Internal Controls and DCR Department Policies and Procedures for appropriate departments.
- Organizes and participates in off-property functions, such as dinners, cocktail parties, golf tournaments, etc. in an effort to sell DCR as a gaming destination and to assist with player travel arrangements.
- Would also include a pay increase

Motion by DDA Secretary Larry Ramsey to approve as presented, seconded by DDA member Marilyn Rogers. VOTE: JB: y; RM: ab; LR: y; MR: y; TR: ab (3 yes, 0 no, 2 absent) Motion Carries.

Facilities

- Two bathrooms in High Limit Slots are hooked into the Legends drains where the raw sewage goes into their “grey water” and on down the grease traps – NOT into the sewer. Might be best to just remove those two bathrooms which are rarely used by players – usually just team members slipping in from back of house.
 - Consensus of the DDA to remove the bathrooms
- Nurses Office – can hear all the conversations from the warehouse – which means they can probably hear the conversations in the clinic which is a HIPPA issue. Facilities can add layer of sheetrock and insulation to add privacy.
 - Consensus of the DDA to add sheetrock and insulation for privacy.
- Ma-Ko-Sha – Floor demo and replacement. Approved by DDA a year ago – will lay wood grain tile - \$19,000 cost – will get schedule but doesn’t require any closure of the Coffee Shop.
- Parking Lot Sealing – Roads \$\$\$ will cover about \$200,000 for sealing, striping and repairing – will look at April or early May to schedule
- HRU conversion (use conditioned air) – installation of drivers and flaps is about 75% complete. Next Thursday should see the mechanical side completed – then we start programming to run off Johnson Controls. That will be huge help in alleviating the very cold, or very hot air – and will help stop freezing air coils on roof.
- Hotel Lobby Bathrooms (Ladies) - watching fluctuation in floor movement for quite some time since that was addressed. At last check, it has settled another 34” – unclear how far back that goes. We will need to close that restroom and open a section of the floor to see what we are dealing with. Will take a couple of days to figure out what extent the issue is.
- The 225 kva transformer next to DDA office was spec’d to be a 300 kva. It has always run hot – problem is that it continues to run even hotter even after fans, etc., were installed to cool it down. If that transformer blows, it will take down 1/3 of gaming floor – We have ordered a new 300 kva to replace it – there will be 6-8 weeks lead time to get

the new transformer and cost is \$9,300. The 225 kva will be overhauled and used as a backup transformer where needed.

- Canine runs were poured – anchoring runs done yesterday. They are also putting in heat, air and ducts

Canine Operations

- Kansas Licensing – checking to see if on trust land we have to license through state.
- Certification
 - Done as a unit on dogs and handlers
 - Looking into certification process
- Checking with Steve Ward about peace officer for handles under the Marshals

IVY – Hotel Check in software

- Sends text to welcome and answers questions.
- 60 day trial

Adjourn: 3:30 pm

Proposed revision to Appearance Standards

V. The Workplace

Attire and Dress Code

Appearance Standard Guidelines

Appearance Standards For All Team Members

Hair:

The second to last sentence in this section currently reads as follows:

“Men’s hair should be in a ponytail if longer than one (1) inch below the top of the collar.”

This sentence should be revised to read as follows:

“Men’s hair should be pulled back into a braid or ponytail if longer than one (1) inch below the top of the collar.” **EXCEPTION: Native American male team members who follow Tribal tradition or cultural practices, may wear their hair loose as long as it does not create a safety hazard in their job responsibilities.**

Change to read:

Exceptions will be reviewed by and at the discretion of the General Manager.

Proposed revision to Conduct Standards

IX. Conduct Standards

Currently there is no “Guest Service Standard” included in the Conduct Standards

This section should be revised to read as follows: (Insert #1)

1. Guest Service Obligation which includes assisting guests of DCR in a positive and friendly manner by smiling, greeting, engaging guests in conversation, walking (not pointing) guests to their desired location, and appropriately assisting/entertaining guests. Guest Service is an important function of all Team Members regardless if they work Front or Back of House (the expectation is the same). If someone is unsure how to best assist a guest, please gather as much pertinent information as possible (name, location and etc.,) and immediately find another Team Member who can assist.

Treating guests in a rude, disrespectful, unprofessional manner is not acceptable.

Downstream Casino Resort Job Description

POSITION:	PD & National Casino Marketing Manager
DEPARTMENT:	Player Development
REPORTS TO:	Player Development Director
GAMING LICENSE RANK:	Key
PROJECTED EMPLOYEES	
JOB SALARY GRADE:	

JOB SUMMARY:

National Casino Marketing Manager (NCM) is a Sales network composed of Independent Casino Representatives which is overseen and managed by the PD & National Casino Marketing Manager.. These Independent Reps are our customers and they in turn entrust us with their customers who are the players. Developing and maintaining relationships with the Independent Representatives while hosting guests sent by the Representatives, as well as recruiting and training new Representatives is the purpose of this position. All functions will be performed within the guidelines of the Downstream Casino Resort policies and procedures, Internal Control Standards and objectives.

The Player Development (PD) Manager position provides support to the operations of the PD Department as deemed necessary by the Director.

ESSENTIAL FUNCTIONS AND RESPONSIBILITIES

- Assist PD Director in creating a strategic marketing plan for NCM and PD.
- Grow and develop new business from outside of our area.
- This position requires systematic, organized sales techniques and excellent sales and closing skills in order to grow the amount of business sent to Downstream Casino Resort by our NCM Independent sales network.
- Daily contact with our primary business producing Reps and to sell our up-coming events is essential in this role.
- Create and implement customized events that will assist Reps in bringing business to Downstream Casino Resort is required. Creativity is a must for this position.
- Building strong and trusting relationships with this network is essential to increasing the amount of business we receive from our Independent Rep network.
- Marketing and Hosting duties of this job require excellent time management and sales skills.
- Establishes and maintains the goodwill of players, based on personal knowledge of the individual.
- May correspond with players via multiple venues, including mail, e-mail and/or phone calls with NCM guests as needed, but corresponding with the Reps is preferable.
- Represent Downstream Casino Resort at player events and special events.
- Hosts NCM players that have been invited to the property, assuring that their credit lines, rooms or suites, special betting limits are all arranged prior to their arrival.

The Downstream Casino Resort reserves the right to make changes to the above job description whenever necessary.
07/28/2014

- Work schedule must be flexible and adjustable to meet the needs of arrivals and departures.
- Organizes and participates in off-property functions, such as dinners, cocktail parties, golf tournaments, etc. in an effort to sell DCR as a gaming destination and to assist with player travel arrangements. Travel is a requirement of this position.
- Maintains an up-to-date knowledge of all promotions, events, entertainment and general property information. Stays informed of competitive promotional methods.
- Maintains a courteous, efficient, helpful and professional manner with all customers, both internal and external.
- Makes complimentary determinations pre-departure for NCM customers based on established guidelines.
- Communicates information and feedback on customer experience to the Director of PD on a weekly basis.
- Works with the PD coordinator and Casino Analyst to ensure that Representatives are getting paid their commissions correctly and in a timely manner.
- Makes sure customers sent by Independent Reps are coded correctly.
- Travels to meet and recruit new reps as well as meet customers that the Reps will introduce them to.
- Is responsible for all Air and Charter programs including development and management of these programs.
- As the department grows and NCM Hosts are added to the team the NCM Manager will train and manage those individuals.
 - Investigates, evaluates and determines financial stability of potential new customers and groups and makes recommendations to the Director of PD.
 - Assist in setting up golf tournaments as needed
 - Assist in scheduling hosted dinners with players
 - Assist in managing the daily host room block
 - Assist with managing host schedules and Paid-Time-Off
 - Organize and maintain an inventory of gift items for hosted players
 - Assists in preparing for and executing PD Hosted events on and off property
 - Assist hosts in ticket distribution at PD Events & Concerts
 - Work with CRM system by loading information for host team as well as assigning tasks for the Host Team.
 - Assist the Director of PD in managing the Host Team to obtain the maximum performance and increased production from each Host.
 - Assist in training the host team in the latest updates and improvements in our CRM system.

QUALIFICATIONS/REQUIREMENTS

The requirements listed below are representative of the knowledge, skill, and/or ability required. To perform this job successfully, an individual must be able to perform each of the essential duties and responsibilities satisfactorily.

- Must be a minimum of 18 years of age or older upon employment.
- High school diploma or its equivalency required.
- Minimum of 5 years in gaming, marketing, sales or public relations.

The Downstream Casino Resort reserves the right to make changes to the above job description whenever necessary.
07/28/2014

- Must have sound knowledge of table games, betting limits, reinvestment strategy, Minimum and Tribal Internal Controls and DCR Department Policies and Procedures for appropriate departments.
- Must have proficient computer skills
- Must possess excellent written and verbal communication skills
- Ability to write routine correspondence and to speak effectively to the public, team members and players.
- Ability to define problem; collects data; establish facts and draw valid conclusions.
- Must have the ability to deal effectively and interact well with our customers and employees
- Must have the ability to resolve problems/conflicts in a diplomatic and tactful manner.
- Must be able to be approved for and maintain a valid gaming license
- Must be able to read, write, speak and understand English. Must be able to respond to visual and oral cues.
- Work nights, weekends and holidays as required.
- Employment is contingent upon a favorable outcome of a background investigation and drug screening.

PHYSICAL, MENTAL AND WORK DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job.

- Must have the physical ability to work with extreme weather as well as the ability to lift 25 lbs, to squat, stand or bend repeatedly.
- Must be physically mobile with reasonable accommodations and be able to maneuver to all areas of the casino.
- Must be able to tolerate areas containing secondary smoke, high noise levels, bright lights and dust.
- Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- Adequate manual dexterity to operate office equipment.
- Maintain physical stamina and proper mental attitude to work under pressure in a fast-paced, casino environment and effectively deal with customers, management, employees, and members of the business community in all situations.

The Downstream Casino Resort Adheres to all applicable Resolutions of the Quapaw Tribe of Oklahoma. Native American Preference policy does apply.

Proposed revision to Paid Time Off (PTO) Vacation Sellback – Team Member Handbook

IV. Hiring and Compensation

Paid Time Off (PTO)/Vacation Sellback

Currently reads as follows:

Team Members may sell back up to 80 PTO hours annually on their anniversary date. However, at least 40 PTO hours must remain in the Team Member's account after any hours are sold. PTO sellback will be paid as a separate check. On-demand checks, petty cash checks, or vouchers will not be issued for PTO sellback. Team Members will only be allowed to carry over 200 hours (25 days) of PTO annually.

This section should be revised to read as follows:

Team Members may sell back up to 80 PTO hours annually on their anniversary date. However, at least 24 PTO hours must remain in the Team Member's account after any hours are sold, subject to General Manager's approval in the event extreme circumstances require more than 24 hours be used or cashed out. PTO sellback will be paid as a separate check. On-demand checks, petty cash checks, or vouchers will not be issued for PTO sellback. Team Members will be allowed to carry over all earned, accrued hours however, it is mandatory that they use, sell back or donate a minimum of 40 hours per year by their anniversary date.

****DDA already approved the carryover of all earned, accrued hours but the change was never made to the handbook.**

DOWNSTREAM

CASINO RESORT



Employee Comment Card

Date: 1-20-16 Time: 7:00 AM (PM)

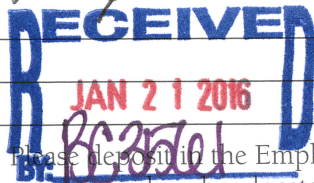
Name: Joe Bevis

Badge #: 1788

Comments or Suggestions: I would like to
See A T.V. monitor in the MAIN
Lobby dedicated to the weather
channel! I think this would be
very Beneficial to our guest!
They are always asking about
the weather and this I think
would be very pleasing to them!

IF we don't place one in
the MAIN Lobby CAN we de-
dedicate one of the monitors
At Lovers Leap to the weather
channel? IF not all the
time At Least during the
Closed hours!!

I Think this would show
we care About our guest
safety!



Joe Bevis

Please deposit in the Employee Suggestions/Comments
drop box located in hall by EDR.

Susan Bagzis

JAWF,

HAM Quote.

Thx,

Craig

From: Todd Wilkinson <twilkinson@sgcfoodservice.com>
Sent: Thursday, January 21, 2016 12:41 PM
To: Susan Bagzis
Cc: Todd Wilkinson
Subject: RE: hams

#195060, 4 hams to a case, average weight per ham is 8.5lb. Hickory Spiral Half, Natural Juice, Foil wrapped, no glaze packet

Price per Pound \$2.06lb, if we book today by 5pm.

This is the same ham that you have used in the past for the employee's
Next week price on this ham spiral ham is move up to \$2.19

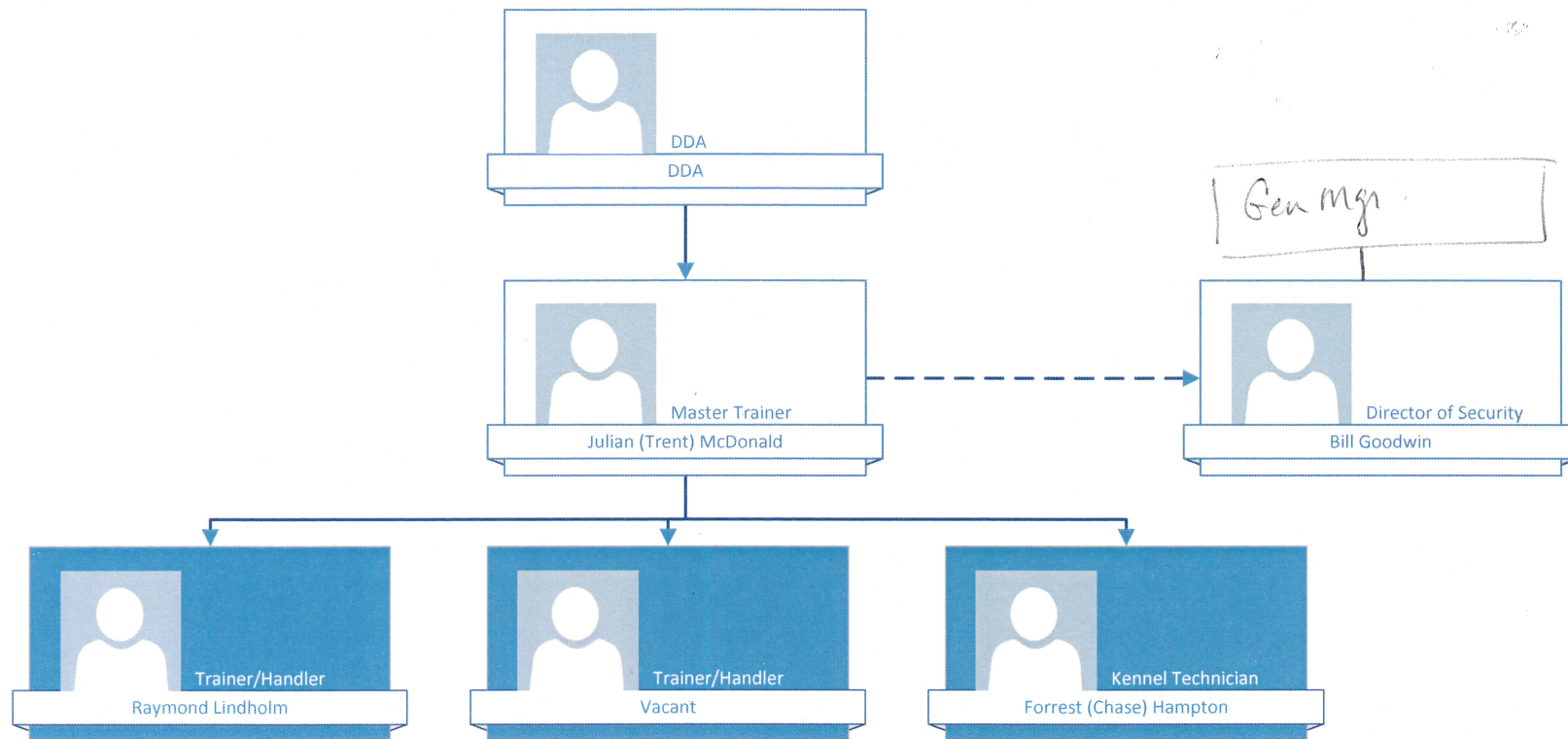
Thank you for the opportunity

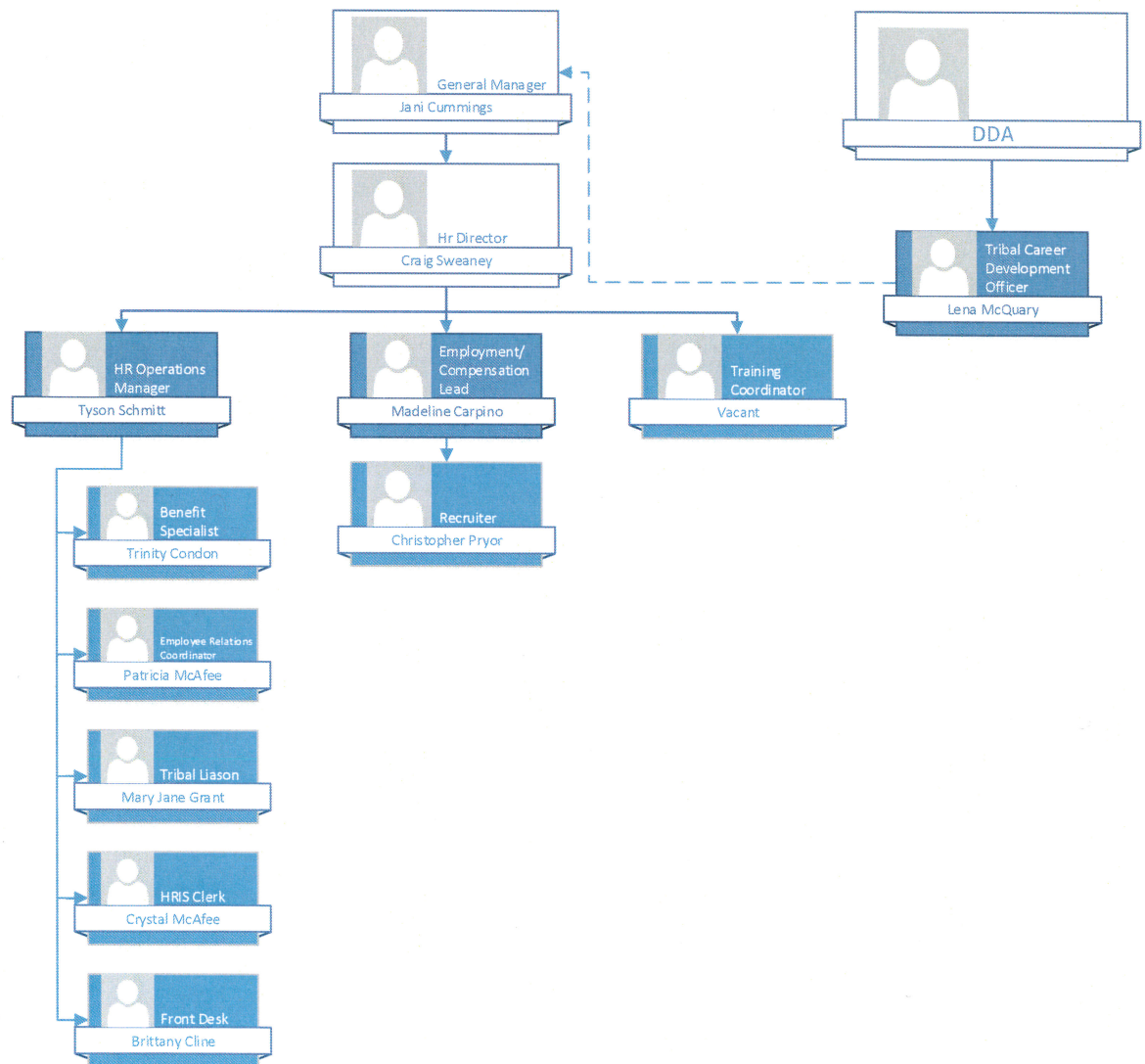
Todd Wilkinson
SGC FOODSERVICE
Director of Sales and Development
Your Success Delivered - Since 1865 -
2415 West Battlefield
Springfield, Missouri 65807
twilkinson@sgcfoodservice.com
www.sgcfoodservice.com
Office (417) 883 - 4230 Ext. 257
Cell Phone (417) 827- 1904
Fax (417) - 616 6882



This e-mail and any files transmitted with it may contain privileged information and are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this e-mail in error you should delete this communication and/or shred the materials and any attachments and are hereby notified that any disclosure, copying, or distribution of this communication or the taking of any action based on it, is strictly prohibited. Please note that any views or opinions presented in this e-mail are solely those of the author and do not necessarily represent those of the company. Finally, the recipient should check this e-mail and any attachments for the presence of viruses. The company accepts no responsibility for any damage caused by any virus transmitted by this email.

From: Susan Bagzis [mailto:sbagzis@DOWNSTREAMCASINO.COM]
Sent: Thursday, January 21, 2016 10:12 AM
To: Todd Wilkinson <twilkinson@sgcfoodservice.com>
Subject: RE: hams





Downstream Casino Resort JOB DESCRIPTION

POSITION:	HR Employment / Compensation Leader
DEPARTMENT:	Human Resources
REPORTS TO:	Human Resources Director
SUPERVISES:	Recruiter
GAMING LICENSE RANK:	Key
PROJECTED EMPLOYEES:	1
JOB SALARY GRADE:	Exempt 2

JOB SUMMARY:

The HR Employment/Compensation Specialist reports to the Human Resources Director and is responsible for the compensation planning, analysis and surveys, employment process, on-boarding and recruiting external and internal candidates. All duties are to be performed within the guidelines of the Downstream Casino Resort's policies and procedures, Internal Control Standards and objectives.

ESSENTIAL FUNCTIONS AND RESPONSIBILITIES

- Work closely with all hiring managers to execute recruiting process
- Source, screen and engage passive and active candidates
- Utilize innovative sourcing techniques and strategies to find, connect and recruit top talent
- Cultivate a robust network of potential candidates through pro-active market research, events and on-going relationship management
- Responsible for oversight of recruitment efforts of all exempt and non-exempt team members including job fairs, advertisements and etc.
- Responsible for oversight of all compensation process, issues and market changes.
- Conducts annual pay and benefits analysis and collects surveys information.
- Determines starting pay for all employees.
Maintains appropriate pay bands and job status, for every position.
- Must maintain up-to-date organizational charts, job descriptions and pay for all positions
- Must ensure that we are meeting all requirements as set forth by Quapaw Business Committee such as Native American Preference, I-9 and any other labor laws that we must follow.
- Acts as a consultant and support system to all operational departments in developing effective department recruitment plans.
- Coach managers and supervisors to improve their interpersonal skills in order to deal effectively with team members and hire the right team members

- Schedules and coordinates Casino Operations management support and assistance in the promotion and implementation of recruitment plans
- Analyzes the recruitment needs of the casino, develops and implements a recruitment plan within budget to meet the identified needs.
- Meets the attendance guidelines of the job and adheres to regulatory, departmental, and company policies.
- Assist in other duties and projects as assigned.
- Acts as a role model and always presents oneself as a credit to Downstream Casino Resort.

QUALIFICATIONS/REQUIREMENTS

The requirements listed below are representative of the knowledge, skill, and/or ability required to perform this job successfully, an individual must be able to perform each of the essential duties and responsibilities satisfactorily.

- Must be a minimum of 18 years of age or older upon employment.
- Bachelor's degree required
- Minimum of seven years' experience in human resources with extensive recruiting experience and a solid track record of success in sourcing, engaging and placing candidates required
- An active and updated network to tap into and continue to build upon
- Proven ability to find the best and brightest talent and convince them to join the team
- Work with a sense of urgency with the goal to fill every open position with the best person, not just any person. Must be able to read, write, speak and understand English. Must be able to respond to visual and oral cues.
- Ability to write routine correspondence and to speak effectively to the public.
- Must have the ability to deal effectively and interact well with the guests and employees.
- Must have the ability to resolve problems/conflicts in a diplomatic and tactful manner.
- Must be able to foster mentoring relationships.
- Must demonstrate the following competencies:
 - Action Oriented
 - Customer Focused
 - Written Communication
 - Integrity and Trust
 - Business Acumen
 - Planning
 - Developing Direct Reports
 - Motivating Others

PHYSICAL, MENTAL AND WORK DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job.

- Must be physically mobile with reasonable accommodations and be able to maneuver to all areas of the casino
- Must be able to tolerate areas containing secondary smoke, high noise levels, bright lights and dust

- Adequate manual dexterity to operate office equipment.
- Light lifting of up to 20 lbs.
- Must be able to stand, walk, and move through all areas of the casino.
- Maintain physical stamina and proper mental attitude to work under pressure in a fast-paced, casino environment and effectively deal with guests, management, employees, and members of the business community in all situations.

The Downstream Casino Resort Adheres to all applicable Resolutions of the Quapaw Tribe of Oklahoma. Native American Preference policy does apply

Revised 01/11/2016

*Craig prefers —
with plank look*

Job Proposal 01/11/2016

Submitted to: Downstream Casino

Job Location: Human Resource Dept.

Contact Info: Harold Bendure 918-919-6927



Proposal I: Hydroplank flooring for entire area

Material Bid: Karndean 'OPUS' plank with heavy commercial warranty (including caster chairs),
4" Mannington vinyl base, primary patch, finish patch, and manufacturer recommended
adhesives

Included: patching of floors, finish patch of floors, installation of new planks, and installation of base &
transitions

Excludes: removal of existing commercial 'glued' carpet and base and moving of office furnishings or
partitions

Materials: (includes any freight fees and/or applicable taxes: \$9,612

Installation: (includes all as stated above): \$3,734

Total: \$13,345

Includes materials, labor, and any applicable taxes. Work additional to as stated is not included in this proposal and will
require approval and additional charges prior to being completed.

hallway + edr

Job Proposal 01/11/2016

Submitted to: Downstream Casino

Job Location: Human Resource Dept.

Contact Info: Harold Bendure 918-919-6927



Proposal I: VCT for entire area

Material Bid: Mannington 12 x 12 'Essentials' VCT, 4" Mannington vinyl base, primary patch, finish patch, and
Manufacturer recommended adhesives

Includes: patching of floors, finish patch of floors, installation of new VCT, and installation of base & transitions

Excludes: removal of existing commercial 'glued' carpet and base and moving of office furnishings or partitions

Materials: (includes any freight fees and/or applicable taxes: \$3,295

Installation: (includes all as stated above): \$2,727

Total: \$6,022

includes materials, labor, and any applicable taxes. Work additional to as stated is not included in this proposal and will require approval and additional charges prior to being completed.

BID TO: Downstream Casino
 LOCATION: HR Department offices
 CONTACT: Harold Bendure 918-919-6927

7/27/2015

FLOOR TYPE
 Commercial Carpet



TYPE MANUFACTURER STYLE COLOR

BID I: ROLL CARPET

Carpet Patcraft Big Splash - 100% Solution Dyed Nylon To Be Determined - bid with area all same carpet color

Base Mannington 4" vinyl base To be determined

Supply -- patching compound, adhesives, sealers, etc. to be supplied by SMITHS as part of proposal

PRODUCT INFO:

100% Solution Dye Nylon for 'severe' traffic

26oz. Faceweight 12' wide roll

Ultraloc Pattern Backing System (provides superior performance under caster roller chairs)

*LIFETIME commercial warranty (product information sheet with limitations, exclusions, and maintenance guidelines available by request).

Wear - LIFETIME*

Tuft bind & edge ravel - LIFETIME*

Backing - LIFETIME*

Pattern consistency - LIFETIME*

Job Details & Notes

BID I is for roll (12'width) carpet. Roll carpet requires

each room to be completely emptied prior to installation.

Electronics, computers, files (not in file cabinet), paperwork, person items, etc. cannot be moved by SMITHS and must be removed from area prior to time of installation.

INSTALLATION DETAIL

removal of existing carpet and base

minimal prep (skim coat as needed) to ready for new floor

installation of commercial glue-down carpet

installation of vinyl base

minimal moving of furnishings (Casino to provide labor to

assist moving as needed)

after hour work if required is available

BID I TOTAL:

\$5,977

Heavy duty industrial
 like Exco office

BID TO: Downstream Casino
 LOCATION: HR Department offices
 CONTACT: Harold Bendure 918-919-6927

7/27/2015

FLOOR TYPE
 Commercial Carpet



TYPE MANUFACTURER STYLE COLOR

BID II: CARPET TILE

Carpet Tile Patcraft Big Splash - 100% Solution Dyed Nylon To Be Determined - bid with area all same carpet color

Base Mannington 4" vinyl base To be determined

Supply -- patching compound, adhesives, sealers, etc. to be supplied by SMITHS as part of proposal

PRODUCT INFO:

100% Solution Dye Nylon for 'severe' traffic

26oz. Carpet Tile (24" x 24")

EcoWorx tile backing (provides superior performance under caster roller chairs)

*LIFETIME commercial warranty (product information sheet with limitations, exclusions, and maintenance guidelines available by request).

Wear - LIFETIME*

Tuft bind & edge ravel - LIFETIME*

Backing - LIFETIME*

Pattern consistency - LIFETIME*

Job Details & Notes

BID II is for carpet tiles (same colors as roll)

Tile does NOT require moving of all desks and/or cubicles

Electronics, computers, files (not in file cabinet), paperwork, person items, etc. cannot be moved by SMITHS and must be removed from area prior to time of installation.

INSTALLATION DETAIL

removal of existing carpet and base

minimal prep (skim coat as needed) to ready for new floor

installation of commercial glue-down carpet

installation of vinyl base

minimal moving of furnishings (Casino to provide labor to assist moving as needed)

after hour work if required is available

BID I TOTAL:

\$9,218

Surveillance 2015 Totals

2,537 Total Reviews Completed

- 1. 1,030 for Security**
- 2. 1,012 for Table Games**
- 3. 168 for Slots**
- 4. 131 for Finance**
- 5. 47 for Food & Beverage**

703 Proactive Table Game PVs

2,126 Various Checklists & Audits

137 Incident Reports

77,459 Daily Log Entries

633 Medicals

10,713 Table Game Fills & Credits

7,722 Card Changes

2,666 Jackpots of \$5,000+

683 Table Game Payouts of \$1,000+

1,715 Recoveries Logged

\$180,000+ in Total Recovery Dollars

729 GB of Video & Pictures Saved – 21,486 Files – 11,266 Folders